



CARTER LUMBER
YARD REWARDS

2024 CATALOG

This exciting Contractor Loyalty program is our way of thanking you for your continued loyalty. Yard Rewards lets you earn points toward incredible trips with every purchase made on your Carter Lumber account.

**Do you want to view your points online?
Go to carterlumber.com/yardrewards**

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DEAR FRIENDS,

Welcome to the 2023-2024 Carter Lumber Yard Rewards program! As our valued customer, we look forward to hosting another wonderful trip with you this year. We appreciate your business and are pleased that Carter Lumber is your preferred building materials supplier.

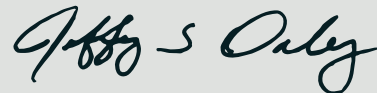
We are excited to announce that this year's destinations of choice are the Aruba Marriott Resort and Stellaris Casino in Aruba and the Loews Portofino Bay Hotel in Universal Orlando, Florida. Whichever journey you choose, Carter Lumber is committed to assuring that this Yard Rewards stay is a memorable one!

W. E. Carter started this business in 1932. He believed that hard work, dedication, and customer service are fundamental to establishing genuine relationships. Today, Carter Lumber stays true to this philosophy. On behalf of everyone at Carter Lumber Company, we thank you for this opportunity to service your business and look forward to our continued partnership.

Sincerely,



Neil Sackett
Chairman/CEO



Jeff Donley
President/COO



LOEWS PORTOFINO BAY HOTEL UNIVERSAL ORLANDO



ARUBA MARRIOTT RESORT & STELLARIS CASINO

JULY 1, 2023 – JUNE 30, 2024

Your Yard Rewards points will be accumulated from July 1, 2023, through June 30, 2024, with the Redemption Period from August 1 through August 31, 2024.

Do you want to view your points online? Go to www.carterlumber.com/yardrewards. You may view your points whenever you like.

**Aruba Marriott Resort
& Stellaris Casino**
November 17–22, 2024
850,000–1,349,999 Points

**Loews Portofino Bay Hotel
Universal Orlando**
October 7–10, 2024
350,000–849,999 Points

IMPORTANT DATES

- **July 1, 2023** Yard Rewards points start to accumulate.
- **June 30, 2024** This is the last day to accumulate points.
- **August 1, 2024** Redemption and Rollover period begins.
- **August 31, 2024** Final day to redeem for a Yard Rewards trip or rollover your points online.



An aerial photograph of a tropical beach. In the foreground, several tall palm trees stand on a white sandy beach. Scattered among them are numerous thatched umbrellas, each with a small table underneath. The beach curves along the edge of the ocean. The water is a vibrant turquoise color, transitioning to a deeper blue further out. A few small boats, including a sailboat, are visible on the water. The sky is a clear, bright blue with a few wispy white clouds. The word "ARUBA" is superimposed in large, white, serif capital letters across the middle of the image.

ARUBA

ARUBA MARRIOTT RESORT & STELLARIS CASINO

DISCOVER ARUBA

Discover a charming tropical paradise at Aruba Marriott Resort & Stellaris Casino, overlooking the Caribbean sands of Palm Beach.

Carter Lumber invites you to experience the relaxing splendor of the Aruba Marriott Resort & Stellaris Casino!

ARUBA MARRIOTT RESORT & STELLARIS CASINO

November 17-22, 2024
850,000-1,349,000 Points

TRIP FOR TWO INCLUDES:

- Round-trip airfare and ground transportation airport/hotel
- Five nights' accommodations at the Aruba Marriott Resort
- Breakfast accommodations every morning
- Welcome Reception and Dinner Party

A valid passport is required to attend this trip to Aruba. For more information, please go to www.travel.state.gov

Reservation Deadline:
August 31, 2024

For More Resort Information Visit:
www.arubamarriott.com



ORLANDO



LOEWS PORTOFINO BAY HOTEL UNIVERSAL ORLANDO

E X P L O R E ORLANDO

Relax in the settings inspired by the beauty, romance, and charm of a picturesque seashore village in Italy.

Carter Lumber invites you to experience the La Dolce Vita at the Portofino Bay Hotel!

LOEWS PORTOFINO BAY HOTEL UNIVERSAL ORLANDO

October 7-10, 2024

350,000-849,999 Points

TRIP FOR TWO INCLUDES:

- Round-trip airfare and ground transportation airport/hotel
- Three nights' accommodations at the Loews Portofino Bay Hotel Universal Orlando
- Welcome Reception and Dinner

Reservation Deadline:

August 31, 2024

For More Resort Information Visit:

www.universalorlando.com



POINTS AND REDEMPTION

- To redeem, your account must be current and in good standing at the time of redemption and the time of the trip.
- One point is earned for every dollar spent (net of sales tax) on your Carter Lumber account.
- Participants must reach the published award level to be eligible for a trip.
- All points are redeemed at the highest point value in the trip level.

For example, if you have 900,000 points, you may redeem for one trip for two people to:

Aruba Marriott Resort & Stellaris Casino at 900,000 points

Or

Loews Portofino Bay Hotel Universal Orlando at 849,999 points

- **ALL** points not redeemed by Saturday, August 31, 2024, will be forfeited.
- All awards are as stated online and in the catalog. There will be **NO** award substitutions, cash awards, or store credit.
- Participants with credit accounts or purchases at Carter Lumber Company and its affiliated companies that are past due on the date that awards are distributed in 2024, or participants who have been referred for collections or legal at any time, shall be disqualified from the Yard Rewards program and shall be ineligible to receive an award.
- 25% of the points must be earned in the current year, i.e., 2024.
- Participants agree to allow Carter Lumber, without additional compensation, the right to use and publish their name, photograph, state of residence, number of Yard Rewards program points accumulated, and trips redeemed with such points in its marketing and promotional materials. Acceptance of trips constitutes such permission.
- Participants are solely responsible for claiming the trip on their taxes; Carter Lumber will no longer provide you with 1099 Forms for redeeming Yard Rewards trips.
- You will receive an email notice on August 1, 2024, stating the redemption period has started. **REDEMPTIONS WILL NOT BE AWARDED BEFORE YOU RECEIVE THIS INFORMATION.**
- All redemptions must be completed online by the previously stated deadline. Redemptions will not be accepted via telephone.
- Carter Lumber reserves the right, at its sole discretion, to cancel a trip program or change destinations for any reason deemed appropriate.
- Carter Lumber reserves the right to disqualify any participants who violate any policies of the Yard Rewards program.

TRIPS

- All trips are redeemed online from August 1-31, 2024. Log on to www.carterlumber.com/yardrewards.
- **Yard Rewards trips are as scheduled.** There will be no deviations from the offered locations and dates of Yard Rewards trips.
- **All trips must be confirmed by the reservation deadline or availability cannot be guaranteed.** Yard Reward trips are on a first-come, **first-serve basis**.
- Carter Lumber has the right to revise trips available under this program at any time without notice to or approval of any participant.
- The individual traveling must be the authorized participant or designated business associated with the company receiving the award.
- Carter Lumber Company is not responsible for any damage to personal belongings during your trip.
- Carter Lumber will not cover rental fees needed for equipment or additional activities outside our program.
- **If reservations are canceled after tickets have been issued, neither the trip nor any points will be awarded back to the member. Participants are responsible for any cancellation or name change fees.**
- Buy-ups are permitted based on space availability; contact Yard Rewards Redemption at 330-703-6428 for details.
- Due to space limitations on trips, there will be a maximum of two trips per company.

Example: Customer has earned 3,200,000 points, and you want to send one couple to attend Aruba Marriott and one couple to Portofino Bay Orlando. You would redeem the first trip for 1,349,999 and the second trip for 849,999. Under this scenario, the customer may receive one trip to the Aruba Marriott and one trip to Portofino Bay Orlando.

Traveling to Aruba? Proof of Citizenship is required. A valid passport is the required form of identification.

A valid passport must have six months validity left from the date the passport expires.

AIR TRAVEL

ALL PERSONS traveling by AIR outside of the United States are required to present a valid passport book to enter or re-enter the United States.

To apply for a passport today, go to your local Post Office or go to www.travel.state.gov for more information.

POINT ROLLOVER FEATURE

If you are unable to redeem for a trip, you are permitted to rollover your points for one year only on our website during the redemption period of Aug. 1-31, 2024. If you do not redeem or rollover, your points are forfeited. Partial point rollovers are not permitted. **You may not redeem a trip and rollover excess points.** When you login online at time of redemption, simply click the Rollover Point Feature.

Aruba Marriott Resort & Stellaris Casino

November 17–22, 2024
850,000–1,349,999 Points

Loews Portofino Bay Hotel Universal Orlando

October 7–10, 2024
350,000–849,999 Points

ROLLOVER EXAMPLE

YEAR 1	
Points Earned During 2022 - 2023	350,000
Points Eligible for Rollover at 2023 Redemption	350,000

YEAR 2	
Points Earned During 2023 - 2024	200,000
Total Points Eligible for Trip at 2024 Redemption (including Rollover from 22-23)	550,000
Points Eligible for Rollover at 2024 Redemption	200,000



WWW.CARTERLUMBER.COM/YARD-REWARDS

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YARD REWARDS