2017 Yard Rewards Program Overview

Every purchase you make on your **Carter Lumber account** brings you closer to one of two spectacular trips.





JW Marriott Marco Island - Marco Island, Florida

250,000 - 649,999 points

October 10-13, 2017

Trip for 2 includes:

- 3 nights' accommodations at the JW Marriott Marco Island
- Round-trip airfare
- Welcome reception & dinner
- Ground transportation from airport to hotel

Atlantis Paradise Island, Bahamas

650,000 - 999,999 points

November 12-17, 2017

Trip for 2 includes:

- 5 nights' accommodations at Atlantis Paradise Island
- Round-trip airfare
- Welcome reception & dinner
- Ground transportation from airport to hotel
- Breakfast each morning

Yard Rewards Program Dates to Remember:

- **July 1, 2016** Yard Rewards points start to accumulate.
- June 30, 2017 This is the last day to accumulate points.
- **July 30, 2017** Your account must be current on this date and remain current to redeem or rollover.
- August 1, 2017 Redemption and Rollover period begins.
- August 31, 2017 Final day to redeem for a Yard Rewards trip or rollover your points online.

See next page for more information.

2017 Yard Rewards Program Rules

PROGRAM DATES

July 1, 2016 - June 30, 2017

PROGRAM RULES

Points and Redemption

- To be eligible for redemption or rollover, your account must be current as of July 30, 2017 and must remain current throughout the redemption and rollover period, which is August 1-31, 2017. Your account must also be current at the time of the trip.
- One point is earned for every dollar spent (net of sales tax) on your Carter Lumber account.
- Participants must reach the published award level to be eligible for a trip.
- All points are redeemed at the highest point value in the trip level.
 - --For example, if you have 700,000 points, you may redeem for one trip for two people to: Atlantis Paradise Island, Bahamas at 700,000 points

Or

JW Marriott Marco Island Resort, Marco Island, FL at 649,999 points.

- ALL points not redeemed for a trip or rolled over online by Thursday, August 31, 2017 will be forfeited.
- All awards are as stated. There will be **NO** award substitutions, cash awards, or store credit.
- Participants with credit account or purchases at Carter Lumber Company and its affiliated companies that are past due on the date that awards are distributed in 2017, or participants who have been referred for collections or legal at any time shall be disqualified from the Yard Rewards program and shall be ineligible to receive an award.
- Participants agree to allow Carter Lumber, without additional compensation, the right to use and publish their name, photograph, State of
 residence, number of Yard Rewards program points accumulated and trips redeemed with such points in its marketing and promotional
 materials. Acceptance of trips constitutes such permission.
- Participants are solely responsible for claiming the trip on their taxes; Carter Lumber will no longer provide you with 1099 forms for redeeming Yard Rewards trips.
- 25% of the points must be earned in the current year, i.e., 2017.
- You will receive an email notice on August 1, 2017, stating the redemption period has started. **REDEMPTIONS WILL NOT BE AWARDED BEFORE YOU RECEIVE THIS INFORMATION.**
- All redemptions must be completed online, by the previously stated deadline; Redemptions/Rollovers will not be accepted via telephone.
- Carter Lumber reserves the right in its sole discretion to cancel a trip program or change destinations for any reason deemed appropriate.
- Carter Lumber reserves the right to disqualify any participants who violate any policies of the Yard Rewards Program.

Point Rollover Feature

- Rollover allows you to carry over points you have accumulated toward next year's trip. The points may be carried over for ONE YEAR ONLY.
 If you choose this option, you must rollover all points. Partial point rollovers are not available. You may not redeem a trip if you rollover the points.
- After one year, the Rollover points will be forfeited.
- Point Rollover takes place during August 1-31, 2017; points not rolled over in this time period will be forfeited.
- When you login online at time of redemption, simply click the Rollover Point Feature.

Trips

- All trips are redeemed online August 1-31, 2017. Log on to <u>carterlumber.com/yardrewards</u>
- Yard Rewards trips are as scheduled. There will be no deviations from the offered locations and dates of Yard Rewards trips.
- All trips must be confirmed by the reservation deadline or availability cannot be guaranteed. Yard Rewards trips are on a first come, first serve basis.
- Carter Lumber has the right to revise trips available under this program at any time without notice to or approval of any participant.
- The individual traveling must be the authorized participant or a designated business associate of the company receiving the award.
- Carter Lumber Company is not responsible for any damages done to personal belongings during your vacation.
- Carter Lumber will not cover rental fees needed for equipment or additional activities outside our program.
- If reservations are canceled after tickets have been issued, neither the trip nor any points will be awarded back to the member. Participant is responsible for any cancellation or name change fees.
- Buy-ups are permitted based on space availability; contact Yard Rewards Redemption at (330) 703-6428 during the redemption period for details.
- Due to space limitations on trips, there will be a maximum of **two** trips per company.
 - --Example: Customer has earned 1,250,000 points, and they want to send one couple to attend Atlantis Paradise Island, Bahamas and one couple to JW Marriott Marco Island Resort. They redeem the first trip for 999,999 and the second trip for 250,000. Under this scenario, the customer may receive one trip to Atlantis Paradise Island, Bahamas and one trip to the JW Marriott Marco Island Resort.

Air Travel

- ALL PERSONS traveling by AIR outside of the United States are required to present a valid passport book to enter or re-enter the United States.
- To apply for a passport today, go to your local Post Office or go to www.travel.state.gov for more information.
- Traveling to the Bahamas? Proof of Citizenship is required. A valid Passport is the required form of Identification.