# Yard Rewards



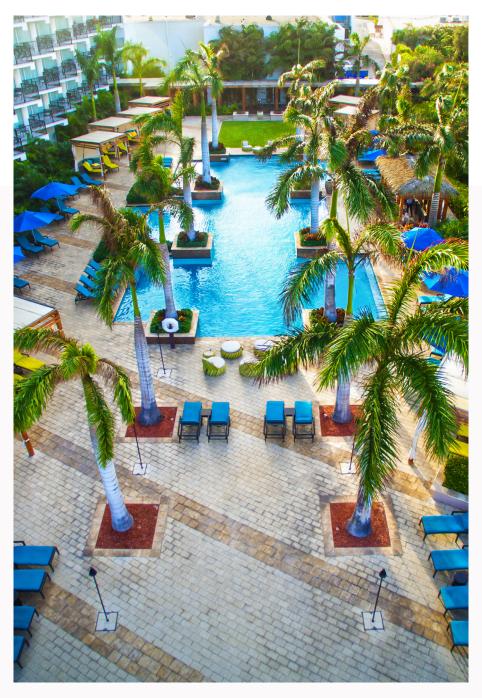
CARTER LUMBER - YARD REWARDS - 2022 CATALOG

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This exciting contractor loyalty program is our way of thanking you for your continued loyalty. Yard Rewards lets you earn points toward incredible trips with every purchase made on your Carter Lumber account.

Do you want to view your points online? Go to carterlumber.com/yardrewards

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PALM BEACH, ARUBA



LOEWS PORTOFINO BAY

## Dear Friends,

Welcome to the 2021–2022 Carter Lumber Yard Rewards program! It's time to start thinking about vacation. With our Yard Rewards program, we make it easy to sit back, relax and enjoy a much-deserved vacation.

As our valued customer, we look forward to hosting another unforgettable trip with you. This year, the destinations are the Aruba Marriott Resort & Stellaris Casino in Palm Beach, Aruba, and the Loews Portofino Bay Hotel at Universal Orlando in Orlando, Florida. Whether you decide to explore theme parks or sit back by the ocean, we're sure you'll have a magnificent vacation!

Our founder W.E. Carter lived by a simple philosophy; treat your customers like family. More than 90 years later, we remain committed to this principle by saying "thank you!" to our customers by rewarding them for their loyalty. On behalf of everyone at the Carter Lumber Companies, we thank you for this opportunity to service your business and appreciate our continued partnership.

We look forward to spending time with you on vacation!

Neil Sackett

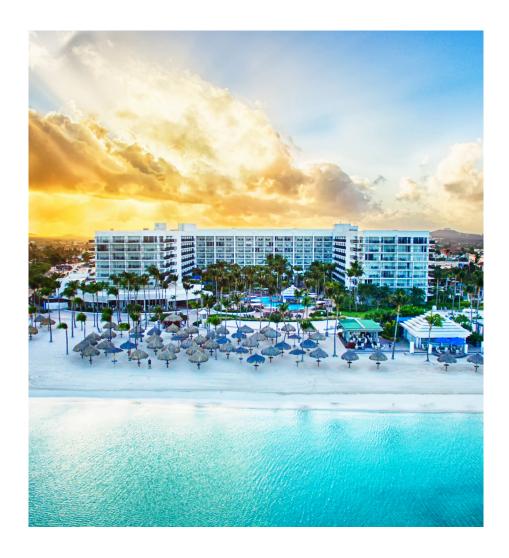
Chairman/CEO

Jeff Donley
President/COO

## LEVEL 1

# Palm Beach, Aruba

MARRIOTT RESORT & STELLARIS CASINO



Enjoy a tropical paradise unlike any other at the Aruba Marriott Resort & Stellaris Casino. There, you will enjoy contemporary guest rooms and suites, a range of four-star amenities, and an incomparable oceanfront location on famed Palm Beach. Take in the striking views of the ocean or garden from private balconies and relax in the pristine white sand and tranquil waters of the beach at the Aruba Marriott Resort & Stellaris Casino.

Aruba Marriott Resort & Stellaris Casino DATE Nov. 13-18, 2022 POINTS 850,000-1,349,999







## TRIP FOR TWO INCLUDES:

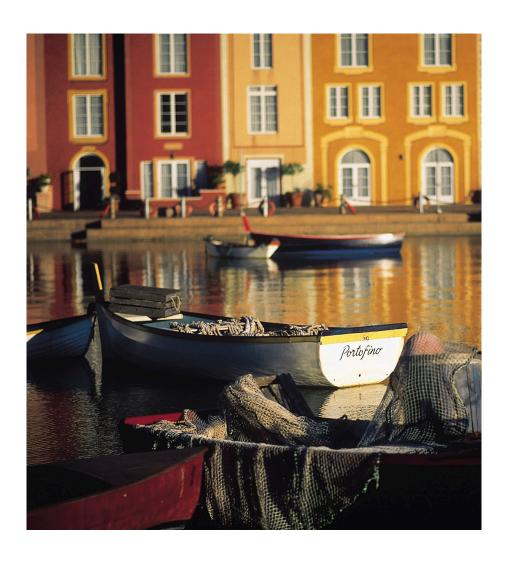
- 5 nights' room accommodations at the Aruba Marriott Resort & Stellaris Casino
- · Round-trip airfare
- Welcome reception & dinner
- Round-trip ground transportation from the airport to the hotel
- · Breakfast each morning

A valid passport is required for international travel to Aruba.

## LEVEL 2

## Orlando, Florida

LOEWS PORTOFINO BAY HOTEL AT UNIVERSAL ORLANDO



Loews Portofino Bay Hotel at Universal Orlando offers fun with an Italian accent—and everyone gets to have a memorable time! The hotel is located near Universal Orlando<sup>TM</sup>, and the adventures couldn't be any closer. Settled along the water with cobblestone streets and immense Italian cypress trees, you will think you are in Europe! The magic continues in the exclusive Universal Orlando Theme Parks with Islands of Adventure, Universal Studios Orlando, and Universal's Volcano Bay!

Loews Portofino Bay Hotel at Universal Orlando DATE
Oct. 10-13, 2022

POINTS 350,000-849,999







## TRIP FOR TWO INCLUDES:

- 3 nights' room accommodations at the Loews Portofino Bay Hotel
- · Round-trip airfare
- Welcome reception & dinner
- Round-trip ground transportation from the airport to the hotel
- Two-Park 2 Day Park-to-Park tickets to Universal Studios and Islands of Adventure

A valid photo ID, i.e., driver's license or passport, is required for this trip.

## 2022

# Program Dates AND TRIP INFORMATION

### July 1, 2021 - June 30, 2022

Your Yard Rewards points will be accumulated from July 1, 2021, through June 30, 2022, with the redemption and rollover period beginning on August 1 through August 31, 2022. Do you want to view your points online?

Go to carterlumber.com/yardrewards

## Aruba Marriott Resort & Stellaris Casino

November 13-18, 2022 850,000-1,349,999 Points

## Loews Portofino Bay Hotel at Universal Orlando™

October 10-13, 2022 350,000-849,999 Points

## **Important Dates**

- July 1, 2021. Yard Rewards points start to accumulate.
- June 30, 2022. This is the last day to accumulate points.
- July 31, 2022. Your account must be current on this date and remain current to redeem or rollover.
- · August 1, 2022. Redemption and rollover period begins.
- August 31, 2022. Final day to redeem for a Yard Rewards trip or rollover your points online.











## PROGRAM DATES

July 1, 2021 - June 30, 2022

### PROGRAM RULES

Points and Redemption

- To be eligible for redemption or rollover, your account must be current as of July 31, 2022, and must remain current throughout the redemption and rollover period, which is August 1–31, 2022. Your account must also be current at the time of the trip.
- One point is earned for every dollar spent (net of sales tax) on your Carter Lumber account.
- · Participants must reach the published award level to be eligible for a trip.
- Participants may choose to either redeem their points for a trip if they have sufficient points, or rollover points earned during the current earning period (July 1, 2021 – June 30, 2022.) They cannot do both.
- All points are redeemed at the highest point value in the trip level.
  - --Example: If you have 900,000 points, you may redeem for one trip for two people to: *Aruba Marriott & Stellaris Casino at 900,000 points*

Or

Loews Portofino Bay Hotel at Universal Orlando at 849,999 points

- All points not redeemed for a trip or rolled over online by Wednesday, August 31, 2022, will be forfeited. This includes points remaining after a trip redemption.
- · All awards are as stated. There will be NO award substitutions, cash awards, or store credit.
- Participants with credit accounts or purchases at Carter Lumber Company and its affiliated companies that are past due on the date that awards are distributed in 2022, or participants who have been referred for collections or legal at any time, shall be disqualified from the Yard Rewards program and shall be ineligible to receive an award.
- Participants agree to allow Carter Lumber, without additional compensation, the right to use
  and publish their name, photograph, state of residence, number of Yard Rewards program
  points accumulated and trips redeemed with such points in its marketing and promotional
  materials. Acceptance of trips constitutes such permission.
- Participants are solely responsible for claiming the trip on their taxes; Carter Lumber will no longer provide you with 1099 forms for redeeming Yard Rewards trips.
- 25% of the points must be earned in the current earning period: July 1, 2021 June, 30, 2022.
- · You will receive an email notice on August 1, 2022, stating the redemption period has started.

### REDEMPTIONS WILL NOT BE AWARDED BEFORE YOU RECEIVE THIS INFORMATION.

- All redemptions must be completed online by the previously stated deadline; Redemptions or rollovers will not be accepted via telephone.
- Carter Lumber reserves the right in its sole discretion to cancel a trip program or change destinations for any reason deemed appropriate.
- Carter Lumber reserves the right to disqualify any participants who violate any policies of the Yard Rewards Program.

### TRIPS

- · All trips are redeemed online August 1-31, 2022. Log on to carterlumber.com/yardrewards
- Yard Rewards trips are as scheduled. There will be no deviations from the offered locations and dates of Yard Rewards trips.
- All trips must be confirmed by the reservation deadline or availability cannot be guaranteed. Yard Rewards trips are on a first come, first serve basis.
- Carter Lumber has the right to revise trips available under this program at any time without notice to or approval of any participant.
- The individual traveling must be the authorized participant or a designated business associate of the company receiving the award.
- Carter Lumber Company is not responsible for any damages done to personal belongings during your vacation.
- Carter Lumber will not cover rental fees needed for equipment or additional activities outside our program.
- If reservations are canceled after tickets have been issued, neither the trip nor any points will be awarded back to the member. Participant is responsible for any cancellation or name change fees.
- Buy-ups are permitted based on space availability. Contact Yard Rewards Redemption at (330) 703–6428 during the redemption period for details.
- Due to space limitations on trips, there will be a maximum of two trips per company, regardless of the number of credit accounts the company may have with Carter Lumber Company.

   Example: Customer has earned 3,200,000 points, and they want to send one couple to attend Aruba Marriott and one couple to Loews Portofino Bay Hotel at Universal Orlando. They redeem the first trip for 1,349,999 and the second trip for 849,999. Under this scenario, the customer may receive one trip to Aruba Marriott and one trip to Loews Portofino Bay Hotel at Universal Orlando. The remaining points will be forfeited per the rules.

## AIR TRAVEL

- ALL PERSONS traveling by AIR outside of the United States are required to present a valid
  passport book to enter or re-enter the United States.
- To apply for a passport today, go to your local Post Office or go to www.travel.state.gov for more information.
- Traveling to Aruba? Proof of citizenship is required. A valid passport is the required form of identification.

# Rollover



## POINT ROLLOVER FEATURE

If you are unable to redeem for a trip, you are permitted to rollover your points for one year only on our website during the redemption period of August 1–31, 2022. If you do not redeem or rollover, your points are forfeited. Partial point rollovers are not available. You may not redeem a trip and rollover excess points.

## ROLLOVER EXAMPLE

YEAR 1	
Points Earned During 2020 – 2021	350,000
Points Eligible for Rollover at 2021 Redemption	350,000

YEAR 2	
Points Earned During 2021 – 2022	200,000
Total Points Eligible for Trip at 2022 Redemption (including rollover from 20 – 21)	550,000
Points Eligible for Rollover at 2022 Redemption (If you do not redeem for a trip. Partial point rollovers are not accepted.)	200,000

Aruba Marriott Resort & Stellaris Casino

November 13-18, 2022 850,000-1,349,999 Points Loews Portofino Bay Hotel at Universal Orlando

October 10-13, 2022 350,000-849,999 Points



## YOU MAKE THIS ALL POSSIBLE!



CARTERLUMBER.COM/YARDREWARDS

